

**GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA**

UNSTARRED QUESTION NO:435
ANSWERED ON:19.07.2016
e-Commerce Complaints
Khadse Smt. Raksha Nikhil

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) whether the Government proposes to set up a panel/committee to deal with the complaints of the consumers against companies trading on e-commerce platforms and if so, the details thereof indicating the composition of the said committee; and

(b) whether the Government proposes to frame rules and regulations for consumer protection on e-trading platforms and if so, the details thereof?

Answer

THE MINISTER OF
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
(SHRI RAM VILAS PASWAN)

(a) & (b) : No Madam. There is no such proposal, at present.
